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1 REDIRECT EXAMINATION 2 BY ATTORNEY SINNETT: 3 Q. Agent Westmoreland, were you there when that 4 box was prepared, when it was assembled? 5 A. No, sir, I wasn't. 6 7 ATTORNEY SINNETT: No further questions. 8 THE COURT: You may step down. ATTORNEY SINNETT: Your Honor, may he be 9 10 excused? 11 THE COURT: Is there an objection? 12 ATTORNEY NERO: No objection. 13 THE COURT: Witness may be excused. 14 THE WITNESS: Thank you, Your Honor. 15 ATTORNEY SINNETT: We're going to call 16 Jan Metzler next. 17 ATTORNEY NERO: Your Honor, if necessary 18 for rebuttal, maybe not today, may he be available? 19 THE COURT: Mr. Westmoreland, agent, 20 it's been requested that you remain available subject 21 to recall by the defense. You don't have to stay 22 physically, but you may have to come back. 23 ATTORNEY SINNETT: May we have Jan 24 Metzler, please? She is out in the hall. 25 170

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Q. And the paperwork that's generated, I'm sure there's a lot of paperwork generated as a result of these different rental agreements and everything. Is that kept under your control?

A. Yes, yes, it is.

Q. And do you review those documents?

A. Yes

Q. Do you store those documents somewhere in the business or in your home or somewhere like that?

A. At the business, yes, we do.

Q. Specifically included with those documents, are their rental agreements -- or I'm not sure what you call them, when somebody comes in and says I would like to get a box here for mail to be delivered, what do you call that?

A. It is a rental agreement.

Q. Okay.

A. And there is a specific United States postal form that's also required.

Q. And what all type of information do you ask of someone when they come in?

 $\begin{tabular}{ll} A. & It's pretty general; name, address, phone \\ number. \end{tabular}$ 

The one important thing also is we do require two forms of identification. One must be a photo I.D.,

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And specifically in your role as owner. I am

assuming then the people who work in that store are

Q. And how long have you owned that?

A. Yes, yes, that's right.

A. Since April of 1999.

under your direction and control?

C. A. Repman, RPR, CRR

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and the other does not need to be a photo I.D., but some other type of identification.

Q. Okay.

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And are the same forms used for each person who comes in and signs up for a rental agreement?

O. And you indicated these are United States postal forms?

A. Yes. One of the forms is USPS form. There is also a Mailboxes Etc. recommended form that we use as the agreement between us and the customer.

- O. And you filled both of those out, and then after they are filled out and the person gets it, even months, years later if they still have the box, are they kept somewhere?
  - A. They are filed in the store.
  - Q. And are they kept under your supervision?

A. Yes, they are.

Q. What about some sort of a log or record-keeping system to determine when people come in and sign for packages?

A. We do keep a signature form for package acceptance, and really the purpose of that is to verify that any packages we have received and we have signed for on behalf of the customer are then signed for by

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the customer when they come and pick up the package.

So you have a chain of signatures where we had -- if we have a UPS delivery for someone, we become the signatory of the package, and then the customer must, in turn, sign when that package is picked up from us.

Q. And how are these kept, by date or by individual customer or what?

A. They are kept by date.

Q. And so basically like a running tally from day one the whole way through?

A. Exactly.

Q. Keeps on going.

ATTORNEY SINNETT: Your Honor, may I approach this witness?

THE COURT: You may.

BY ATTORNEY SINNETT:

20 Q. I wanted you to go ahead and take a look at 21 these collectively. We have marked them previously as 22 Commonwealth's Exhibit No. 1 for identification 23 purposes.

Would you please take your time and look through those documents and tell me if you recognize

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them?

A. These all are documents that we use that are from my store.

Q. Okay.

Now, the -- just if you could briefly, tell us the front page of that, those collective exhibits or that collective exhibit, I should say, what is that document?

A. This is the postal service form that I mentioned earlier, Form 1583, and this is required by the postal service for us to have this form completed whenever we rent a mailbox.

Q. And, in fact, this is the form you were telling us about earlier?

A. Yes.

O. And who is this form for?

A. This particular form is for Tyrone James.

And what mailbox was rented by Tyrone James?

20 A. Our Box No. 164.

> Q. And do you have indicated on there when this mailbox was rented by him?

A. Yes. It was October the 5th of 2000.

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Now, what is the next document that's

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contained in that?

A. The next document is not a postal form but a form that all Mailboxes Etc. stores across the country use, a form recommended to us by our corporate office which basically states our responsibility to care for the customer's mail essentially.

Q. And for whom was this form --

A. And this also was the agreement for Tyrone James.

10 Q. And this would have been for the same or a 11 different mailbox?

A. Same mailbox, Box 164.

Q. What's contained then as the next document?

A. The next is our -- our parcel journal, and this is just the list of packages that were picked up by all customers really that had received any packages between October 4th and January 18th.

Q. Let me back up here for a second. This here is stapled together. This was a

service agreement you were talking about previously?

A. Yes, exactly.

22 Q. And this was a three-page document, is that 23 correct?

24 A. That's right. 25

Q. And the front part was the agreement that you 176

the records, if not the author.

ATTORNEY NERO: That's fair.

## BY ATTORNEY SINNETT:

Q. And then just so I am aware or the jury is aware, I should say, the last document or this time sheet that you have --

A. Yes.

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Q. -- I believe the collective group of them you have runs from October 4, 2000, and the last entry being January 10th of 2001, is that fair?

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## **CROSS EXAMINATION**

## BY ATTORNEY NERO:

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O. Was the request made by the police or the **District Attorney's Office?** 

A. By both.

Q. Now, I believe you testified that you never prepared these documents.

A. I did not myself prepare these documents.

Q. You have a policy that requires an applicant for a box to have two pieces of identification?

A. Yes.

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C. A. Repman, RPR, CRR

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Q. And what is the reason for that?

A. So that we can make sure that the person signing up for the box is who they say they are.

- Q. Answer me this question then: Let's say that I signed up for a box. Can Mr. Sinnett or anybody else come and claim items from my box?
  - A. No.

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- Q. Would I be correct in saying that the reason you have this agreement you have him sign is because at the very least the signatures should match?
  - A. Yes, I would say so.
- Q. That is to say then, that if Mr. James came to pick up a box, you would expect him to sign Tyrone James and knowing what his signature is like, you would compare to make sure that it was indeed Tyrone James?
- A. We don't actually compare the signatures at the time a package is picked up, no.
  - Q. Do you ever go back?
- 21 A. I have not. I have not had occasion to do 22 that, no.
  - Q. Well, is identification requested?
  - A. No, just the signature is requested.
  - Q. You already told us that you do not know Mr.

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- Q. Did you see my client come in there that day?
- A. I did not see him myself, no.
- Q. Who prepares this, the entire line, is that the person doing the picking up?
- A. I'm sorry. I don't know what you are looking at here.
- Q. Any one of these pages, who prepares from date of receipt to date picked up, is the entire thing filled out by the customer?
  - A. On the package signature sheet?
  - Q. Yes.
    - A. Is that what you are referring to?
    - Q. Yes.
    - A. No.

Everything actually is filled out by my employees; the date we received the package, the carrier that brought the package, the zip code that the package came from, who the -- and we fill identity, even the recipient's name who the package is for, their mailbox number, if the package was damaged, the condition, and we have the customer sign so the customer really only signs in the last column. Everything else is written by my employees.

Q. And this is prepared when the package is received by you?

James.

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- A. That's correct.
- Q. And you pretty much work in the back?

Q. Let's assume for the sake of argument that you were working up front one day and I came to pick up a parcel, and I said, Mr. James, what would you do?

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A. Well, by and large most of our mailbox customers become very regular customers within our store, and by that I mean they are virtually there daily picking up their mail, and for the vast majority of them, we get to know them very well.

If someone came into the store and requested mail for a particular box and I did not recognize the person, I would ask for I.D. in that particular case.

Now, I can't say a hundred percent we know everyone, but generally speaking, we know very well our customers that are mailbox renters. We only have about 70 people renting mailboxes, so we do get to know them fairly well.

- Q. But you do concede somebody can come in and sign for something?
- 23 A. It's possible.
  - Q. Were you present on January 10th?
  - A. Yes. I was in the store that day.

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- A. Exactly.
- Q. Let's say the package received by you on January 2nd --
  - A. Um-hum.
- Q. -- is this prepared January 2nd, and I don't come to pick it up until February 2nd, I then go to whatever line there is and sign for it on that date?
  - A. Um-hum, yes, yes.

The dates are when the package was received. not when they were picked up.

Q. The person preparing this, when the packages are received, is that the person, the person responsible, or is that person present when someone comes in?

A. Not necessarily, no.

Because we have different employees working different shifts, generally our packages are received in the morning. The employees working in the morning sign the packages in and take all the information. The customer may pick up the package in the afternoon, and there is employees who have signed it in may not even be in the store at that time.

- Q. Since you kept these records, I assume you went through the records, correct? You prepared them?
  - A. We kept them, yes. We keep records of every

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testified as follows: \* \* \* **DIRECT EXAMINATION** BY ATTORNEY SINNETT: Q. Ma'am, could you tell us your full name please? A. Terisa McCoy.

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the name of Tyrone James?

- A. Only through him coming in and getting packages.
- 22 Q. Now, that person that came in and got packages that you knew or at least recognized the name 23 24 of Tyrone James, is that person present in the 25 courtroom today?

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